

## **Welcome to the Hearts Apart Support Program!**

The Fort Bliss Hearts Apart is a proactive program designed to assist families who are geographically separated from the military sponsor due to mobilization/deployment, TDY or PCS/Relocation. The focus of this group is to build friendships and ease the stress and demands on the family during times of separation. The Waiting Families Group also serves as a liaison between military and civilian agencies to ensure assistance is provided for family members.

To sign up, military ID card holder dependent spouses can come to Army Community Service (ACS) with a copy of their sponsor's orders and fill out an application form. Families are eligible one month prior to the departure of the soldier and one month after their return. Please provide us with a current working e-mail address, as this is the best form of communication we will have with you.

Unlike other posts, the Ft. Bliss Hearts Apart program is fortunate to have received a grant to fund our events. While funding is currently available, there is no guarantee of future funding once those funds are spent. After that happens we will have to revert charging everyone per event. With that in mind, we ask that Hearts Apart members attend the events that they have reserved a spot for *or* cancel at least 48 hours before the event. Each adult Hearts Apart member must physically pick-up their family's tickets. We do not allow others to pick up tickets on their behalf. As we coordinate the scheduling of events, we do so by the number of people who have reserved spots. If they do not cancel or do not show up for the event, ACS is still responsible to pay for the slots we reserved. Recently, we have had a large number of no shows and have wasted hundreds of dollars of the grant. We hope to stretch the monies as far as we can, so we ask that you help us by being responsible for what you have reserved. ***If you are a no show for an event you have signed up for, you will be responsible for reimbursing ACS for that event.***

One of the stipulations of the grant is that the monies be spent on military dependents that are geographically separated from their sponsor due to mobilization/deployment, TDY or PCS/Relocation ONLY. We run the risk of losing the grant if we pay for non-eligible people who attend our events. We ask that you not bring a non-eligible person to the event and expect the Hearts Apart program to pay for their fees. To ensure attendees to our events are Hearts Apart members, you MUST show your covenant card to gain access to the events; this includes when you pick up your tickets, and when you show up to the event. ***Failure to adhere to the Hearts Apart rules will result in a loss of eligibility to the program.***

**We thank you for your interest in the program and hope that it is a help during your time of separation. Thank you for supporting your soldier and our country! We hope to be of assistance to you while your sponsor is away.**

**Best Regards!**

**Cher Poehlein  
Relocation Readiness Program Manager  
Army Community Service**

**Hearts Apart Information For:**

Name, Rank and last 4 of SSN of Sponsor: \_\_\_\_\_  
\_\_\_\_\_

Assignment and Unit: \_\_\_\_\_

Departure Date: \_\_\_\_\_ Return Date \_\_\_\_\_

Spouses' Name: \_\_\_\_\_

Address: \_\_\_\_\_ City \_\_\_\_\_ St/Zip \_\_\_\_\_

E-Mail: \_\_\_\_\_

Telephone: (Home) \_\_\_\_\_

**Names and ages of children:**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**I have received, read, understand and Agree to the rules of participation.**

Sign \_\_\_\_\_ Date \_\_\_\_\_

***\*Please return to ACS up to one month before departure date with a copy of orders.\****